



# Stakeholder Engagement

## Basic Approach

The Group's corporate activities are conducted in relationship to a wide range of stakeholders including patients. We will promote better communication and appropriate information disclosure to gain stakeholder trust. We seek to raise corporate value and achieve a sustainable society by reflecting everyone's views and society's needs as issues and goals in our corporate activities.

Below are presented the main methods and opportunities for communicating with stakeholders that we have determined are most important for the Company.

Stakeholders	Main Communication Methods and Opportunities
<b>Patients and Their Families</b>	<ul style="list-style-type: none"> <li>• <a href="#">Holding various seminars</a></li> <li>• <a href="#">Interacting with patient organizations and support groups</a></li> <li>• <a href="#">Providing information through the Medical Information Center (Inquiries)</a> <a href="https://www.mt-pharma.co.jp/e/inquiry/">https://www.mt-pharma.co.jp/e/inquiry/</a></li> <li>• Providing health support information through our website <b>Discussions about diseases (Japanese language only)</b> <a href="https://www.mt-pharma.co.jp/general/">https://www.mt-pharma.co.jp/general/</a> <b>Health support website (Japanese language only)</b> <a href="https://di.mt-pharma.co.jp/health-support/">https://di.mt-pharma.co.jp/health-support/</a> </li> <li>• JourneyMate Support Program (provides support to ALS patients of the US) <a href="https://www.radicava.com/patient/journeymate-support-program/">https://www.radicava.com/patient/journeymate-support-program/</a> </li> </ul>
<b>Healthcare Professionals</b>	<ul style="list-style-type: none"> <li>• <a href="#">Providing and collecting pharmaceutical information through medical representatives (MRs)</a></li> <li>• <a href="#">Holding various seminars and exchanging views with specialists</a></li> <li>• Creating website for healthcare professionals <a href="https://medical.mt-pharma.co.jp/index.shtml">https://medical.mt-pharma.co.jp/index.shtml</a>  (Japanese language only)</li> </ul>
<b>Employees</b>	<ul style="list-style-type: none"> <li>• <a href="#">Various training, career interviews, etc.</a></li> <li>• <a href="#">Providing environments that are safe and comfortable to work in</a></li> <li>• Dialoguing with management</li> <li>• Providing information utilizing in-house magazine and Company intranet</li> <li>• <a href="#">Providing labor-management councils</a></li> <li>• <a href="#">Internal and external hotlines</a></li> <li>• <a href="#">Employee survey</a></li> </ul>
<b>Business Partners</b>	<ul style="list-style-type: none"> <li>• <a href="#">Interacting through procurement activities</a></li> <li>• <a href="#">Dialoguing through CSR procurement (conducting surveys, etc.)</a></li> </ul>
<b>Local Communities</b>	<ul style="list-style-type: none"> <li>• <a href="#">Conducting visiting lectures at schools</a></li> <li>• <a href="#">Accepting company visits</a></li> <li>• <a href="#">Holding local events</a></li> <li>• <a href="#">Mitsubishi Tanabe Historical Museum</a></li> <li>• <a href="#">Volunteering activities in local communities</a></li> <li>• <a href="#">Greening and beautification activities around business sites</a></li> </ul>